

# BOARD OF PORT COMMISSIONERS MEETING JUNE 1, 2022



Call to Order

Pledge of Allegiance

Roll Call

### ADMIN AGENDA

### ADMIN AGENDA

# Adoption of the June 1, 2022 Agenda

Approval of the Minutes of the May 4, 2022
Regular Meeting

# PUBLIC COMMUNICATION ADMIN AGENDA ITEMS NOT ON TODAY'S AGENDA

00:03:00

Closed Session Report

Board Communications

Staff and General ManagerReports

### ADMIN AGENDA

### **CONSENT AGENDA**

- A) Award of Contract and Change Order Request for 1591 Spinnaker Elevator Project
- B) Approval of a New Retail Lease Agreement with Buenaventura Art Association DBA Harbor Gallery & Gifts
- C) Approval of Amendment No. 1 to Retail Lease Agreement with Mahesh and Heeru Gehani DBA Casa de Regalos
- D) Approval of New Office Lease Agreement with Andres S. Fernandez, LLC. DBA The 805 Bar & Grilled Cheese / The Copa Cubana
- E) Authorize the General Manager to Execute a Funding Agreement with the State of California, acting through the State Lands Commission to receive \$122,979 allocated from the Coronavirus State Fiscal Recovery Fund Second Disbursement
- F) Approval of Subleases for 1404 Anchors Way Drive (Parcel 14)

# PUBLIC COMMUNICATION CONSENT AGENDA

00:03:00

# Adoption of Resolution No. 3451 Approving the SEIU-Local 721 MOU Representing Full-time and Part-time Harbor Patrol Officers

#### **RECOMMENDATION**

That the Board of Port Commissioners adopt Resolution No. 3451, approving the Memorandum of Understanding Collective Bargaining Agreement between the Ventura Port District and the Service Employees International Union, SEIU-Local 721, representing all regular full-time and part-time employees classified as the Harbor Patrol.

# STANDARD AGENDA ITEM

1

Report by:

Brian D. Pendleton, General Manager Oliver Yee, Liebert Cassidy Whitmore

# PUBLIC COMMUNICATION STANDARD AGENDA ITEM 1

00:03:00

# Adoption of Resolution No. 3452 Approving the Financial Statements and Checks for January through March 2022

#### RECOMMENDATION

That the Board of Port Commissioners adopts Resolution No. 3452 to:

- a) Accept the financial statements for the Quarter ending March 31, 2022; and,
- b) Review the payroll and regular checks for January through March 2022.

### STANDARD AGENDA ITEM

2

Report by:
Gloria Adkins, Accounting Manager

# PUBLIC COMMUNICATION STANDARD AGENDA ITEM 2

00:03:00

#### Fiscal Year 2022-2023 Budget Study Session

#### **RECOMMENDATION**

That the Board of Port Commissioners conduct a Fiscal Year 2022–2023 Budget Study Session and provide direction to the General Manager in preparation of the preliminary budget and five-year capital improvement plan.

### STANDARD AGENDA ITEM 3

Report by:

Brian D. Pendleton, General Manager Gloria Adkins, Accounting Manager Todd Mitchell, Sr. Business Operations Manager

#### **OVERVIEW**

- FY22-23 Budget process
  - Study Session 6/1
  - Preliminary Budget 6/15
  - Final Budget 6/29
- Study Session
  - Board and Stakeholder Engagement
    - As Preliminary Budget is Prepared
    - Discussion of funding priorities
    - Guiding Principles (new)
    - 5-Year Objectives (revised)
  - Study Session Speakers
    - Brian Pendleton, Mary Beth Redding, Gloria Adkins, Todd Mitchell

#### **OVERVIEW**

- Budget Process began in April 2022
- Anticipated Operating Expense Increases
  - MOU Labor Contracts with SEIU and Teamsters
  - Wage Increases (e.g. Cost of Living Adjustments)
  - Workers Compensation Premiums
  - Implementation of planned (FY21-22) and proposed (FY22-23) staffing changes
- Realized Revenue Increases
  - Increase change in net position of \$2.8M over prior fiscal year (Q3 FY21-22)
    - Successful Grant Awards
    - Tenant Sales
    - Prudent Spending
- Preliminary Budget Projections:
  - Meet Operational Reserve Requirements
  - Meet Bond Covenants for Net Income Debt Coverage

#### **OVERVIEW**

- Harbor Resiliency
  - Approximately 95% of tenants have repaid COVID-19 deferred rent
  - High Business Retention Rate (Covid-19 RADP)
  - Private Investments Master & Village Tenants
  - Low Vacancy Rates, New Businesses Coming On-Line
- District Investments
  - Staff Organization, Compensation, Training, Facilities & Equipment
  - 5-Year Capital Improvement Plan (CIP)
    - Village, Beaches, Harbor-Wide
    - Stable Capital Reserves, Increasing Grant Funds
- Domestic Economy
  - · Covid, Inflationary Pressures, Negative GDP (Q1), Rising Interest Rates, Geopolitical Events

## ACTUARIAL REVIEW – CALPERS MARY BETH REDDING, VICE PRESIDENT – BARTEL ASSOCIATES, LLC

- Mary Beth Redding is an actuary with Bartel Associates, a CA actuarial consulting firm
- works entirely with public agencies' pension and retiree benefits
- analyzes issues relating to CalPERS pensions and projecting future CalPERS rates
- Providing Board updates on our CalPERS obligations since 2017

#### **Presentation Includes:**

- Background on CalPERS pension plans unfunded liabilities
- Current status of the District's Miscellaneous and Safety plans
- Where CalPERS rates are expected to go
- Options to address or not the District's UAL



#### BARTEL ISSOCIATES, LLC

### VENTURA PORT DISTRICT MISCELLANEOUS AND SAFETY PLANS

CalPERS Actuarial Issues – 6/30/20 Valuation

Mary Elizabeth Redding, Vice President Bianca Lin, Assistant Vice President Tina Liu, Associate Actuary

**Bartel Associates, LLC** 

#### Agenda

How We Got Here

Miscellaneous Plan

Safety Plan

Combined Miscellaneous and Safety

Paying Down the Unfunded Liability



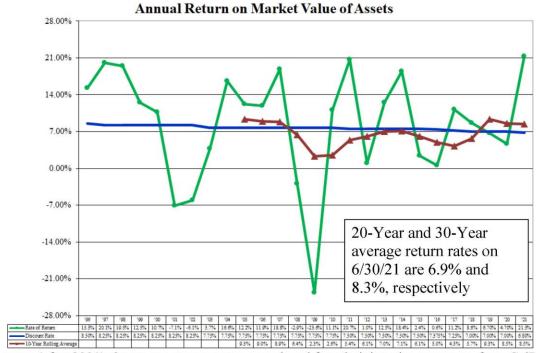
#### HOW WE GOT HERE

- Investment Losses
- CalPERS Contribution Policy
- Enhanced Benefits
- Demographics





#### HOW WE GOT HERE - INVESTMENT RETURN



Returns (after 2001) shown are gross returns, unreduced for administrative expenses, from CalPERS valuation reports, when available. The discount rate is based on expected returns net of administrative expenses.





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#### HOW WE GOT HERE - OLD CONTRIBUTION POLICY

- Effective with 2003 valuations:
  - Slow (15 year) recognition of investment losses into funded status

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- Rolling 30 year amortization of all (primarily investment) losses
- Designed to:
  - First smooth rates and
  - Second pay off UAL
- Mitigated contribution volatility





#### HOW WE GOT HERE - ENHANCED BENEFITS

- At CalPERS, Enhanced Benefits implemented using all (future & prior) service
- Typically not negotiated with cost sharing
- For Ventura Port District, formulas are not Enhanced
  - Agencies without enhanced formulas generally have better funded ratios and lower contribution rates

	Tier 1	PEPRA
<ul> <li>Miscellaneous</li> </ul>	2%@55 FAE1	2%@62 FAE3
• Safety	2%@55 FAE1	2%@57 FAE3

- ☐ FAE1 is highest one year (typically final) average earnings
- ☐ FAE3 is highest three years (typically final three) average earnings
- PEPRA tier implemented for new employees hired after 1/1/13
  - Employee pays half of total normal cost
  - 2022 Compensation limit
    - ☐ Social Security participants: \$134,974
    - □ Non-Social Security participants: \$161,969





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#### HOW WE GOT HERE - DEMOGRAPHIC

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- Large retiree liability compared to actives
  - ☐ State average: 56% for Miscellaneous, 65% for Safety
  - ☐ 6/30/20: 60% average for CalPERS PERF
- Declining active population and increasing number of retirees
- Higher percentage of retiree liability increases contribution volatility

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- Ventura Port District percentage of liability belonging to retirees 6/30/20:
  - Miscellaneous 55%
  - Safety 39%





- April 2013: CalPERS adopted new contribution policy
  - No asset smoothing or rolling amortization
- February 2018: New amortization policy
  - For future changes only
  - Fixed dollar (level) 20-year amortization rather than % pay (escalating)
  - 5-year ramp up (not down) for investment gains and losses
- CalPERS Board changed the discount rate to 7%; still phasing in to rates:

		<u>Rate</u>	Initial Impact	Full Impact
lacktriangle	6/30/16 valuation	7.375%	18/19	22/23
•	6/30/17 valuation	7.25%	19/20	23/24
lacktriangle	6/30/18 valuation	7.00%	20/21	24/25

- In the November 2021 meeting, CalPERS Board adopted new
  - Discount rate and investment allocation
    - □ Discount rate: 6.8% for 6/30/2021. UAL impact matches investment gain amortization (5-year ramp-up)
    - ☐ Asset allocation has higher investment risk than current portfolio
  - Experience study (Demographic assumptions)





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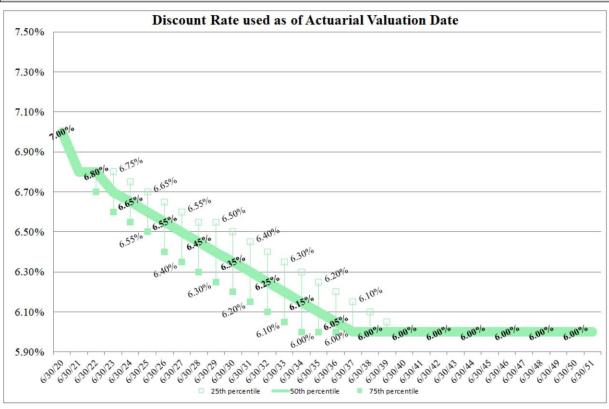
Risk Mitigation Strategy

<ul> <li>Move to more conservative investments over time to reduce vo</li> </ul>	olatility
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- ☐ Only when investment return is better than expected
- ☐ Lower discount rate in concert
- $\square$  Essentially use  $\approx 50\%$  of investment gains to pay for cost increases
- Likely get to 6.0% discount rate over 20+ years
  - $\square$  Risk mitigation suspended from 6/30/16 to 6/30/18 valuation
  - $\Box$  Did not trigger for 6/30/19 or 6/30/20 valuations
- First trigger for 6/30/21 valuation -6.8% discount rate







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#### **Capital Market Assumptions**

Asset Class	Asset Segment	Near-Term Return (5-year)	Long-Term Return (20-year)	Volatility (20-year)
	Global Equity – Cap Weighted	6.8%	6.8%	17.0%
Growth	Global Equity – Non-Cap Weighted	5.1%	6.1%	13.5%
	Private Equity	8.9%	9.6%	30.1%
	Long U.S. Treasuries	0.1%	2.6%	12.4%
	Mortgage-Backed Securities	1.2%	2.8%	3.1%
Income	Investment Grade Corporates	0.1%	3.9%	8.5%
	Spread Product – High Yield	2.2%	4.7%	9.2%
	Spread Product – Sovereigns	3.2%	4.5%	10.4%
	High Yield Segment	2.2%	4.6%	9.0%
Real Assets	Real Estate	5.3%	5.5%	12.2%
Liquidity	Liquidity	0.3%	1.7%	0.8%
	Private Debt	6.8%	5.9%	9.9%
Other	Emerging Market Debt	2.7%	4.8%	10.3%

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#### **Portfolio Target Allocations**

	Current Portfolio	New Portfolio
Liquidity	1%	-
Real Assets	13%	15%
Private Debt	=	5%
EM Sovereign Bonds	1%	5%
High Yield	4%	5%
Investment Grade Corp.	6%	10%
Mtge-backed Securities	7%	5%
Treasuries	10%	5%
Private Equity	8%	13%
Global Equity <sup>1</sup>	50%	42%
Leverage		<u>(5)%</u>
Total	100%	100%

<sup>&</sup>lt;sup>1</sup> Cap and non-cap weighted combined for this table; actual portfolios have specific allocations for each classification.



VENTURA PORT DISTRICT Vanished 1932

#### **DEMOGRAPHIC INFORMATION - MISCELLANEOUS**

	2012	2016	2019	2020
Actives				
■ Counts	25	28	30	29
■ Average PERSable Wages	\$ 54,900	\$ 52,700	\$ 57,000	\$ 63,300
■ Total PERSable Wages	1,400,000	1,500,000	1,700,000	1,800,000
Inactive Members				
■ Counts				
• Transferred	3	1	3	6
Separated	12	12	13	14
• Retired	23	27	27	28

As	of J	June	30,	2020
			,	

- Employee Counts
- Projected FY22/23 Payroll

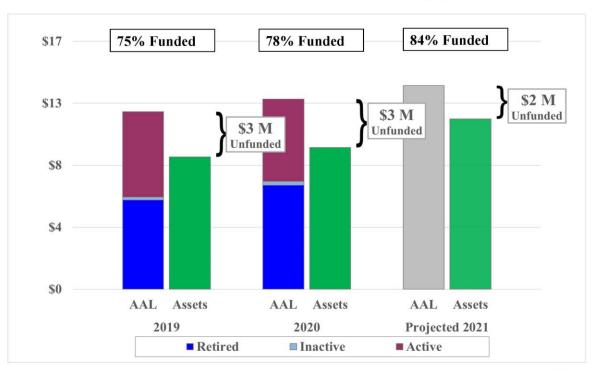
PEPRA	Classic	Total	
9	20	29	
\$ 524,000	\$ 1,467,000	\$ 1,991,000	





#### PLAN FUNDED STATUS - MISCELLANEOUS

#### District CalPERS Assets and Actuarial Liability (\$Millions)







#### **CONTRIBUTION PROJECTIONS**

Market Value Investment Return:

•	June 30, 2021	$21.3\%^2$
•	June 30, 2022	$-5\%^3$

• Future returns based on stochastic analysis using 1,000 trials

Single Year Returns at <sup>4</sup>	25th Percentile	50th Percentile	75 <sup>th</sup> Percentile
Current investment mix – first 10 years, without risk mitigation	-2.1%	5.9%	14.6%
Current investment mix – after 10 years, without risk mitigation	-0.7%	7.4%	16.4%

- Assumes investment returns will generally be lower over the next 10 years and higher beyond that.
- Discount Rate decreases due to Risk Mitigation policy ultimate rate 6.0%
- No Other: gains/losses, method/assumption changes, benefit improvements
- Different from CalPERS projection
- New hire assumptions:
  - 97.5% of 2021/22 new hires are PEPRA members and 2.5% are Classic members
  - 100% of future hires are PEPRA

<sup>&</sup>lt;sup>4</sup> N<sup>th</sup> percentile means N percentage of our trials result in returns lower than the indicated rates.

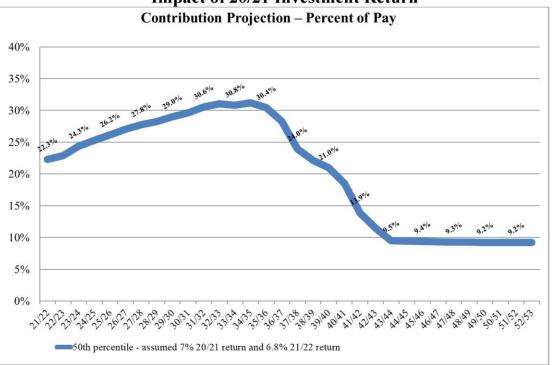




Gross return based on July 2021 CalPERS press release.

Estimated based on approximate -5% PERF fund change from 6/30/21 through 5/11/22

**Impact of 20/21 Investment Return** 

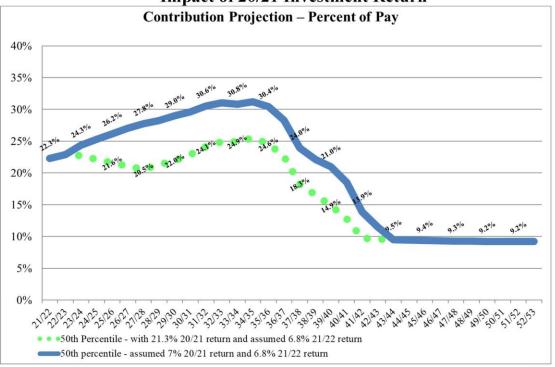


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**Impact of 20/21 Investment Return** 

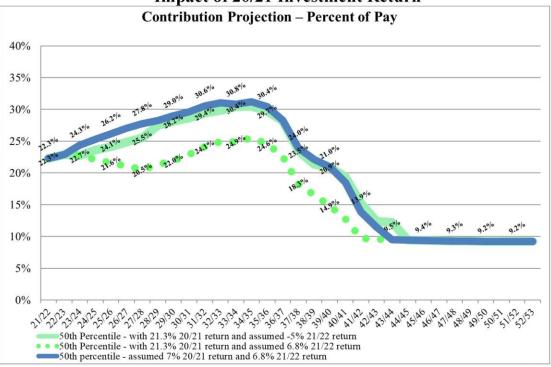


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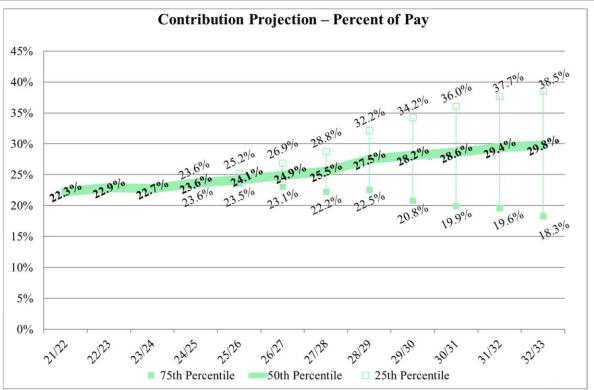
**Impact of 20/21 Investment Return** 



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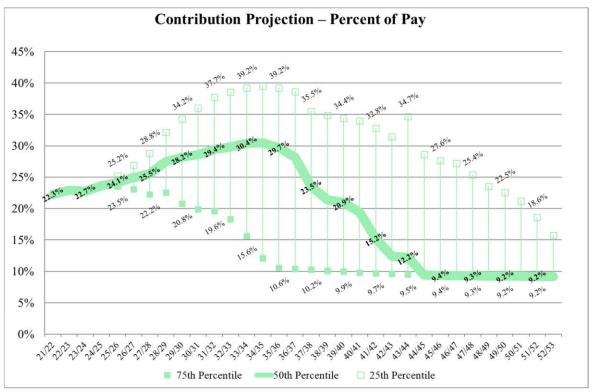




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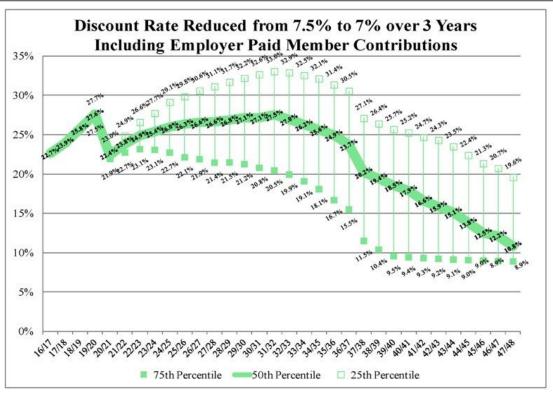








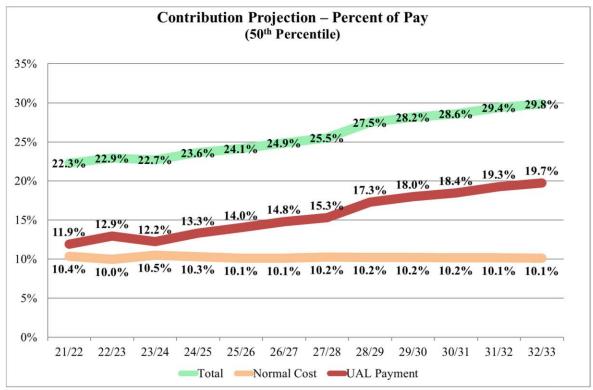
#### CONTRIBUTION PROJECTIONS - MISCELLANEOUS







#### **CONTRIBUTION PROJECTIONS - MISCELLANEOUS**

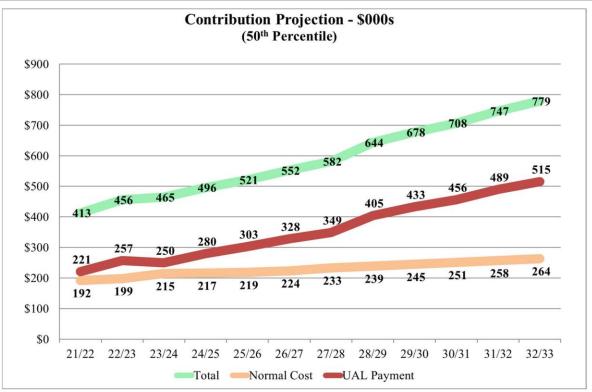


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#### **CONTRIBUTION PROJECTIONS - MISCELLANEOUS**



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#### **SUMMARY OF DEMOGRAPHIC INFORMATION - SAFETY**

	2012	2016	2019	2020
Actives				
■ Counts	9	11	13	11
■ Average PERSable Wages	\$ 58,200	\$ 48,900	\$ 59,300	\$ 60,300
■ Total PERSable Wages	500,000	500,000	800,000	700,000
<b>Inactive Members</b>				
■ Counts				
Transferred	4	2	3	4
Separated	2	-	1	1
Retired	3	7	7	8

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<b>As of June 30, 20</b> 2	20
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• Employee Counts

• Projected FY22/23 Payroll

<b>PEPR</b>	Classic	Total
	8	11
\$ 132,00	\$ 588,000	\$ 720,000

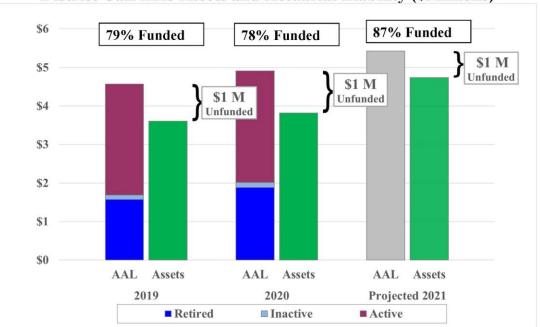




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#### PLAN FUNDED STATUS - SAFETY

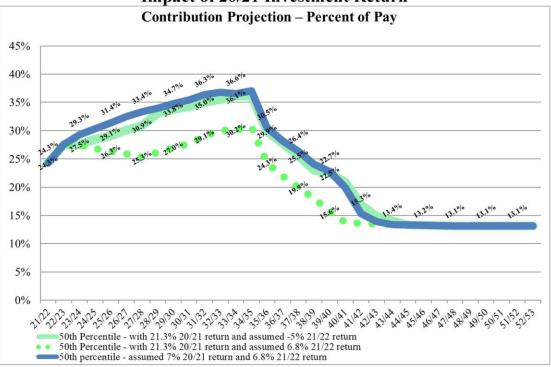
#### **District CalPERS Assets and Actuarial Liability (\$Millions)**







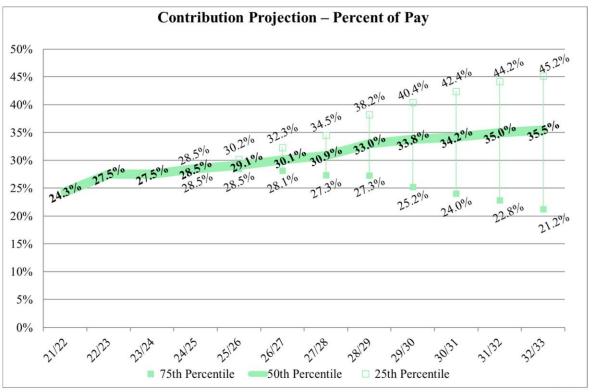
**Impact of 20/21 Investment Return** 







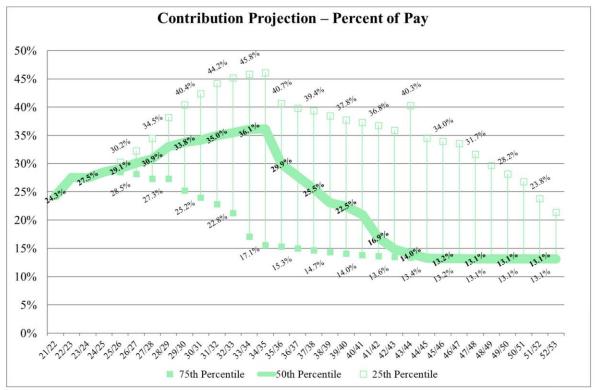
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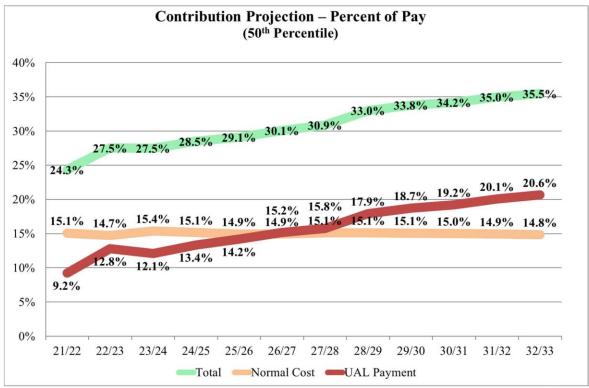




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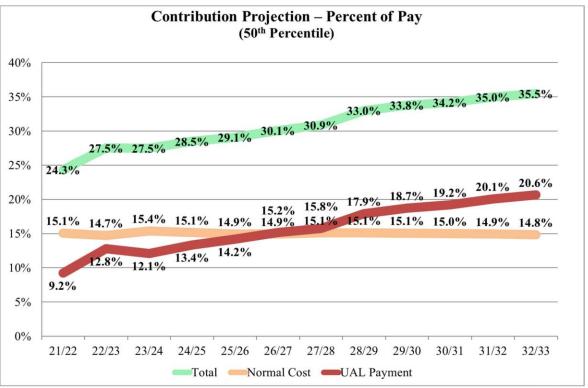




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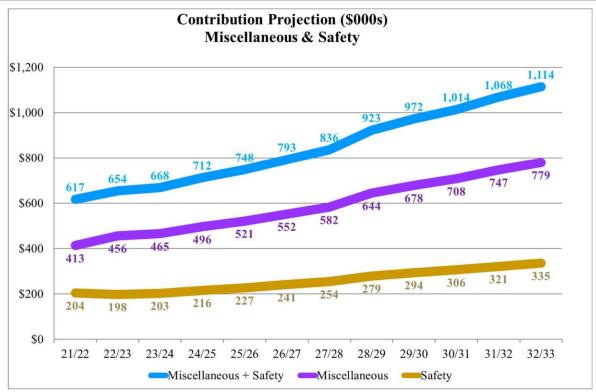


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#### COMBINED MISCELLANEOUS AND SAFETY



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- Options for Funding the CalPERS Obligation
  - Pay CalPERS contributions as billed
    - ☐ Favorable investment performance could reduce unfunded liability

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- Only if consistently outperform assumptions
- Make additional payments to CalPERS
- Set aside funds in an irrevocable supplemental/Section 115 Trust





■ Investment performance has a large impact on unfunded liability:

	<b>Assumed</b>	FY2022 Investo	nent Return
	<u>6.8%</u>	<u>0%</u>	<u>-6.8%</u>
Actuarial Accrued Liability (projected to 6/30/2022)	\$20,000,000	\$20,000,000	\$20,000,000
Estimated Assets at 6/30/2022	17,200,000	16,100,000	15,000,000
Unfunded Liability	2,800,000	3,900,000	5,000,000
Funded Ratio	86.0%	80.5%	75.0%





#### ■ Make payments directly to CalPERS:

- Likely best long-term investment return
- Must be considered an irrevocable decision

_	IVIG	st de considered un interocuore decision
	Opt	tion #1: Request shorter amortization period (Fresh Start):
		Higher short term payments
		Cannot be changed once elected
		Less interest and lower long term payments
•	Opt	tion #2: Additional Discretionary Payments (ADP):
		Extra contributions applied as directed by employer to pay off a portion of the UAL
		CalPERS will reduce subsequent contribution requirements by a little
		No guaranteed savings – more assets means larger potential

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investment loss (or gain)

#### ■ Irrevocable supplemental/Section 115 Trust

- Can only be used for CalPERS contributions
- Investments significantly less restricted than District investment funds
- Assets don't count for GASB accounting
- More flexibility than paying CalPERS directly
  - ☐ District decides if and when and how much money to put into Trust
  - ☐ District decides if and when and how much to withdraw to pay CalPERS or reimburse Agency

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- Funding strategies typically focus on
  - ☐ Reducing the unfunded liability
  - ☐ Use funds for rate stabilization/budget predictability





#### **COMPARISON OF OPTIONS**

#### **■** Supplemental Trust

- Flexible
- Likely lower long-term return
- Investment strategy choice
- Does not reduce net pension liability for GASB reporting
- More visible

#### CalPERS

- Locked In
- Likely higher long-term return
- No investment choice
- Reduces net pension liability for GASB reporting
- More restricted





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#### **FUNDING UAL PAY DOWN**

- District budget
- One-time funds
- Employee cost sharing
- Pension Obligation Bond:
  - Usually thought of as interest arbitrage between expected earnings and rate paid on POB

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- No guaranteed savings
- PEPRA prevents contributions from dropping below normal cost
  - ☐ Savings offset when investment return is good
- GFOA Advisory
- Very popular before interest rates began rising

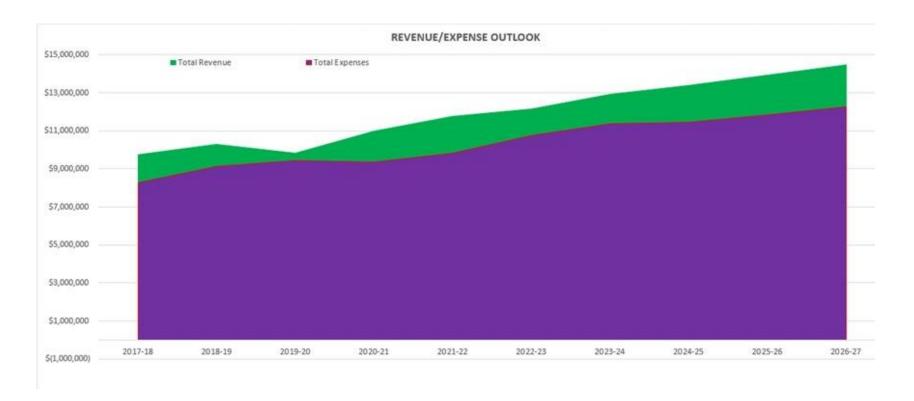




#### **OPERATING REVENUES & EXPENSES**

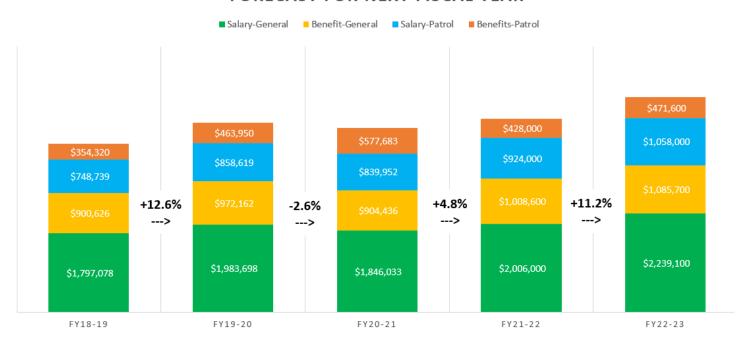
Fiscal Year	Revenue	% +/-
FY17-18*	\$8,514,086	<7%>
FY18-19	\$8,969,830	5%
FY19-20**	\$8,413,254	<6%>
FY20-21***	\$9,491,185	13%
FY21-22****	\$9,787,500	3%
FY22-23****	\$10,568,500	8%

Fiscal Year	Expenses	% +/-
FY17-18	\$5,788,472	18%
FY18-19	\$6,214,715	7%
FY19-20	\$6,306,806	1%
FY20-21	<b>\$6,</b> 27 <b>6,</b> 863	<0.5%>
FY21-22*	\$6,586,700	5%
FY22-23**	\$7,109,870	8%



**REVENUE & EXPENSE: 5-YEAR OUTLOOK** 

#### VPD SALARY FOUR YEAR HISTORY AND FORECAST FOR NEXT FISCAL YEAR



#### SALARY AND BENEFITS COMPARISON

1)	Maintain a safe, navigable, and resilient harbor.
2)	Advance the harbor's vibrant, working waterfront in support of commercial and recreational fishing and boating.
3)	Grow financial sustainability through a reliable, recurring revenue stream supplemented with grants and public-private partnership investment while maintaining responsible budgeting practices.
4)	Establish and implement harbor-wide environmental sustainability policies and practices through collaboration with our business partners.
5)	Build respectful, productive relationships with employees, tenants, residents, visitors, stakeholders, public officials, and elected representatives while promoting diversity, equity, and inclusion.
6)	Provide exceptional public service and organizational transparency.
7)	Provide high-quality Harbor and coastal visitor-serving amenities, services, facilities and infrastructure.
8)	Support the Channel Islands National Park in its efforts to provide a first-class visitor center, educational resources, and ferry boat services to the islands.

#### **GUIDING PRINCIPLES**

D)	Ensure dredging occurs annually at the federal Harbor entrance and as needed in the inner Harbor.
E)	Encourage public and civic engagement; maintain high levels of organizational transparency; and promote Harbor-wide diversity, equity and inclusion through District policies, procedures and programs.
F)	Support current and future commercial fishing and sustainable aquaculture industries. Maintain and improve working waterfront facilities and infrastructure.
M)	Collaborate with Master Tenants and National Park Service to plan, improve, and develop the Harbor in a financially and environmentally sustainable way.
N)	Maintain and grow Channel Islands National Park Service (NPS) presence and customer visitation to the Harbor.
P)	Implement parking management, traffic circulation, and multi-modal transportation strategies.
R)	Seek opportunities to grow revenues and secure grants; continue to improve the quality, efficiency, and transparency of financial reporting, monitoring, and property management.
V)	Maintain and improve Harbor Village facilities, infrastructure, and amenities.

#### **5-YEAR OBJECTIVES**

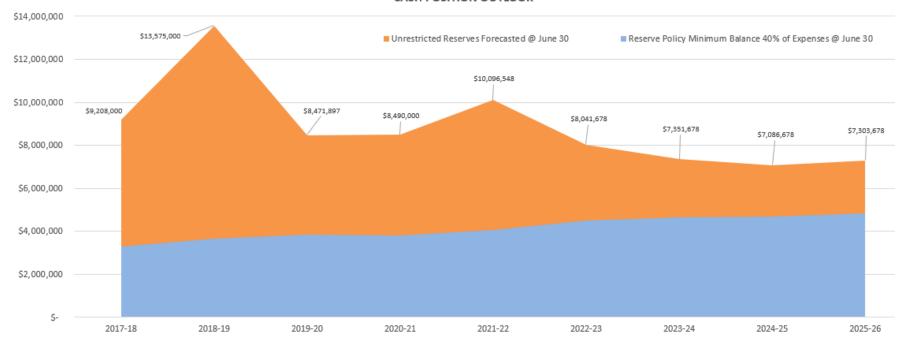
#### FY22-23 Proposed Capital Improvement Projects

1567 Spinnaker #100 - Building Improvements (Includes mechanical roof and structural roof under patio)	\$	875,000
Launch Ramp Floating Dock Replacement, Washdown Station ADA Improvement,	\$	650,000
Restroom Upgrades	<u> </u>	
Harbor Village Trash Enclosures	•	250,000
(Accelerated timing due to Grant funding)	Ф	350,000
Boat Replacement - Harbor Patrol Dept.		200.000
(Supplement to Insurance Money)	\$	300,000
1449 Building structural improvement & Dockmaster Office renovation	\$	200,000
Vehicle Replacement - Harbor Patrol Dept.	\$	95,000
(Deferred from FY21-22 due to limited availability of EV/hybrid vehicles)	Ф	95,000
1575/1583 Pass-Through Repaving	\$	95,000
Vehicle Replacement - Maintenance Dept. (EV) (2)	\$	90,000
EV Charging Stations	•	60,000
(Deferred from FY21-22 due to SCE schedule)	\$	60,000
1603 Anchors Way Building - Repainting & Flashing	\$	60,000

#### FY22-23 Proposed Capital Improvement Projects

Ventura Harbor Village WiFi Infrastructure	\$	60,000
Vehicle Replacement - Courtesy Patrol (EV)	\$	45,000
Vehicle Purchase - Administration (EV)	\$	45,000
Parking Lot Lights & Poles - Parcel 19A	\$	30,000
Dry Storage Lot Resurfacing	\$	30,000
Paid Parking Infrastructure	\$	25,000
(Procurement of infrastructure deferred until after all approvals received)	Ψ	25,000
Harbor Cove & Surfers Knoll - Retaining Wall & Shower Area Improvements	\$	25,000
(Planning level with construction in FY23-24)	Ψ	23,000
Active Transportation Program - design & permitting first years, phased afterwards	\$	25,000
(includes paving, furniture, lights & poles)	Ψ	23,000
Harbor Village Wayfinding Signage, Entry Awnings	\$	25,000
Harbor Village Bldgs refurbish elevator at 1591 Spinnaker	\$	25,000
(last of the 5 elevators in the Village to be refurbished) (Carry over work)	Ψ	23,000
Village "I ♥ The Sea" Sign (Fabrication of permanent sign foundation)	\$	20,000
Harbor Patrol Radio Repeater and Communication Upgrades	\$	20,000

#### CASH POSITION OUTLOOK

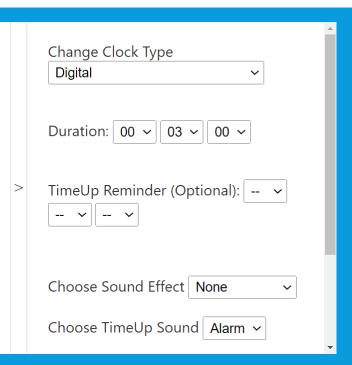


THIS PRELIMINARY BUDGET FORECAST MEETS OR EXCEEDS THE REQUIRED BOND COVENANT FOR NET REVENUES TO MEET OR EXCEED 115% OF THE CURRENT YEAR DEBT SERVICE.

#### 5-YEAR CASH POSITION OUTLOOK

## PUBLIC COMMUNICATION STANDARD AGENDA ITEM 3

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## Adoption of Resolution No. 3453 Accepting a Harbors and Watercraft Revolving Fund BLF Grant

#### RECOMMENDATION

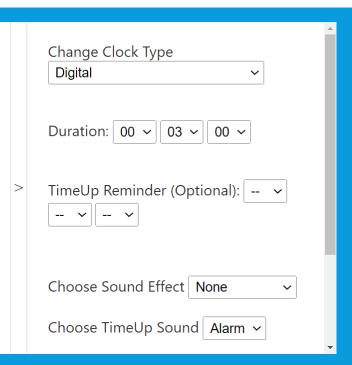
That the Board of Port Commissioners adopt Resolution No. 3453, accepting a Harbors and Watercraft Revolving Fund BLF Grant in the amount of \$890,000 for the Ventura Harbor BLF Improvements Project.

# STANDARD AGENDA ITEM 4

Report by:
Todd Mitchell,
Sr. Business Operations Manager

## PUBLIC COMMUNICATION STANDARD AGENDA ITEM 4

00:03:00



### Approval of the FY2022-2023 Harbor Village Leasing Strategy and Action Plan

#### **RECOMMENDATION**

That the Board of Port Commissioners approve the FY2022-2023 Harbor Village Leasing Strategy and Action Plan.

# STANDARD AGENDA ITEM 5

Report by:
Todd Mitchell,
Sr. Business Operations Manager

## VENTURA PORT DISTRICT Harbor Village: Leasing Strategy & Action Plan FY 2022-2023

#### **OUTLINE**

- Ventura Port District's Guiding Principles and 5-Year Objectives
- How We Support Tenant Success
- Where We've Been and Where We're Going
- Leasing Goals (Overview & Details)

#### DISTRICT'S APPLICABLE GUIDING PRINCIPLES

- 3) Grow financial sustainability through a reliable, recurring revenue stream supplemented with grants and public-private partnership investment while maintaining responsible budgeting practices.
- 4) Establish and implement harbor-wide environmental sustainability policies and practices through collaboration with our business partners.
- 5) Build respectful, productive relationships with employees, tenants, residents, visitors, stakeholders, public officials, and elected representatives while promoting diversity, equity, and inclusion.
- 6) Provide exceptional public service and organizational transparency.
- 7) Provide high-quality Harbor and coastal visitor-serving amenities, services, facilities and infrastructure.

#### **DISTRICT'S APPLICABLE 5-YEAR OBJECTIVES**

E. Encourage public and civic engagement; maintain high levels of organizational transparency; and promote Harbor-wide diversity, equity and inclusion through District policies, procedures and programs.

R. Seek opportunities to grow revenues and secure grants; continue to improve the quality, efficiency, and transparency of financial reporting, monitoring, and property management.

#### WE SUPPORT TENANT SUCCESS BY PROVIDING:

- Access to business analysis/mentorship/coaching resources (i.e. EDC-VC).
- Resources on small business assistance programs (i.e. EDC-VC, WEV, Chamber of Commerce, Score, etc.).
- General information and regulatory contact information regarding entitlement and permitting process for tenants.
- Coordination assistance with City, County, and State regulatory agencies to help ensure timely delivery of tenant space and permits.
- A collaborative and transparent environment for mutual success.

#### WHERE WE'VE BEEN (COVID-19)...

In FY19-20 through FY21-22, the District successfully took action to address COVID-19 impacts to businesses.

- Implemented the Port District COVID-19 Rental Abatement and Deferment Program, including multiple program amendments.
- Provided regular economic stimulus resource information to tenant businesses.
- Provided timely updates on changes to government orders to tenant businesses.
- Worked with tenants to provide additional business flexibility.
- Relaxed the minimum hours of operations.
- Assisted some restaurants with modifying the use of outdoor space to increase seating.
- Maintained an exceptionally high rate of occupancy due to the resilience of our business partners and an ongoing high visitor count.

#### ...WHERE WE'RE GOING

Proactively work with tenants on expiring leases to:

- Discuss potential renewals early.
- Anticipate tenant departures/transitions.
- Continue to maintain waiting lists for each category.
- Market vacancies with broad outreach to connect with a diverse stakeholder group.

#### Ensure all new leases:

- Include compliance requirements for District Master Sign Program.
- Contemplate sustainability opportunities.
- Include modernization requirements where applicable.

### **FY22-23 LEASING GOALS**

Create a strong foundation of successful leasing by:

- 1. Maintaining a high rate of retention for successful Harbor Village tenants.
- 2. Attracting new and innovative tenants to enhance the Harbor as a destination experience.
- 3. Expanding marketing efforts to reach a broader and more diverse audience of prospective tenants.
- 4. Achieving market lease rates consistent with city/regional averages in each leasing category and Harbor Village as a whole.

# FY22-23 LEASING GOALS (CONTINUED)

- 5. Implementing the following changes as part of the roll out of the MRI Property Management Software:
  - a) Continue to standardize leases and lease provisions for new and renewing tenants.
  - b) Continue to implement standardized forms for prospective applicants to complete and develop instructional resources to simplify the process for applications.
  - c) Provide training to tenants who report sales on how to utilize their individual tenant portals to submit sales reports and review lease documents through the MRI program.
- 6. Seeking tenant feedback on the leasing process and possible areas of improvement.
- 7. Continuing to implement new City-Approved VHV Master Sign Program in all new and renewed leases.

#### **GOAL 1: HIGH RATE OF RETENTION/LEASE RENEWALS**

- Continued Focus on Leasing Retention:
- Internal evaluation of the cost savings to District of retaining successful tenants (versus attrition/remodel/etc.)
- Working to ensure tenant retention contributes to Harbor Village success as a destination
- Continuing to balance District need to increase our rent rate commiserate with our growing costs/CPI
- Continued Focus on Longer-Term Leases:
- Work to reduce turnover and tenant improvement costs while increasing business certainty through negotiating longer leases
- Provide successful retail and restaurants leases >5 years with options that include performance markers as a quantitative measure of success ("customers vote with their wallets")
  - Retail Average Sales/Square Foot: \$250 (5-year average)
  - Restaurant Average Sales/Square Foot: \$555 (5-year average)
- Tenant Participation in Modernization:
- Continue to include requirements for tenant participation in suite modernization with new leases

### **GOAL 2: NEW & INNOVATIVE TENANTS**

#### **Leasing Packet:**

- Revise and update leasing packets for retail, restaurant, and offices
- Communicate our value to tenant success
- Ensure we communicate our interest in diversity, equity, and inclusion among applicants

#### **Leasing Agents:**

Develop policies for working with tenant agents/agencies

#### **Leasing Evaluations:**

- Continue to refine prospective tenant evaluation criteria
- Continue to implement third-party participation in leasing interviews

#### **Leasing Updates:**

Continue to provide monthly updates to the Board and public via staff reports

#### **GOAL 3: EXPANDED MARKETING CHANNELS**

- At the start of FY22-23, there are limited vacancies at Harbor Village (plus 8 leases coming up for renewal or a lease option).
- There is a waiting list of possible office and retail prospects.
- During FY21-22, no advertising was conducted in order to fill vacancies due to the waiting list for both office and retail. Where leasing opportunities have come up, staff have actively pursued leads.

### **GOAL 3: EXPANDED MARKETING CHANNELS**

- The District generally utilizes conventional marketing methods and outlets for advertising availability (i.e. website, commercial real estate websites and advertisements, email, and social networking).
- Future leasing advertisements will require changes to our approach in order to achieve the District's goals for diversity, equity, and inclusion in our outreach for new businesses. This transformative change will involve collaboration with Marketing Department, Visit Ventura, Chamber of Commerce, and other community resources to identify opportunities for maximizing diversity of business types and owners attracted to Harbor Village.

# **GOAL 4: ACHIEVE MARKET LEASE RATES**

Through a combination of high occupancy and attraction of vibrant tenants, achieve market lease rental rates, and meet city/regional occupancy rates for each leasing category.

- Data-driven: Obtain monthly, quarterly and annual data from the following organizations and sources as well as others as applicable:
  - Skyfii Traffic Counting System (installed and running)
  - MRI Software for managing and reporting on rental income
  - Harbor Village Sales Report
  - Collect City and regional rental occupancy and remuneration rates (Co-Star)
  - Bureau of Labor Statistics and Consumer Price Index
  - Maintain a list of interested tenants
  - Develop and maintain a contact database of real estate leasing professionals

# GOAL 5: ROLL OUT OF MRI PROPERTY MANAGEMENT SOFTWARE

- Continue to standardize leases and lease provisions for new and renewing tenants.
- Continue to implement standardized forms for prospective applicants to complete and develop instructional resources to simplify the process for applications.
- Provide training to tenants who report sales on how to utilize their individual tenant portals to submit sales reports and review lease documents through the MRI program.

## **GOAL 6: SEEK TENANT FEEDBACK ON LEASING**

Actively seek tenant feedback on their experience with the District's staff during all phases of the leasing process:

- Timeliness during the process
- Professionalism & courtesy
- Clarity of the requirements to apply
- Transparency of negotiations
- Satisfaction with the process

These results will be used to inform staff of potential areas of improvement and improve the applicant experience.

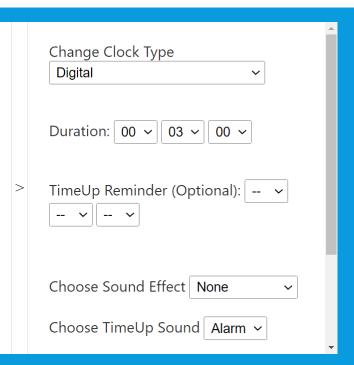
## **GOAL 7: VHV MASTER SIGN PROGRAM**

- Continue to implement the City Design Review Committee approved Ventura Harbor Village Master Sign and Awning Program.
- Include replacement of awnings in new/renewed leases.
- Host architect-led workshop(s) for tenants on new Master Sign Program.
- Continue to provide and fund architect review and approval of all new Village Tenant signage for consistency with the program.



# PUBLIC COMMUNICATION STANDARD AGENDA ITEM 5

00:03:00





# ADJOURNMENT NEXT MEETING JUNE 15, 2022

